



Villas informations and regulations

Nowadays, changing climate conditions and the rapid depletion of natural resources around the world emphasize our mission to promote sustainable living. At Cometa Villas we believe both the environment and local community should benefit from our sustainable retreat, which is why we are committed to producing long term sociable benefits by listening closely to what the locals want and need from us.

+84 356 073162

Please call the Villa management for any assistance

SERVICES

Please call the Villa management for any assistance:

Mobile or WhatsApp number:

+84 356 073162

AIRPORT TRANSFER AND MOTORBIKE HIRE

service, private car or taxi, Shuttle motorbike renting can be arranged for your transportation to/from Noi Bai Airport or to any other destinations. Please call Reception for assistance.

BAGGAGE STORAGE

If you need to store luggage during your stay, please contact Villa management or reception

BREAKFAST

Breakfast is served in your private villa from 6:00-10:00 (Sunday 6:00-10:30). Please tick your choice breakfast set and give back to our Villa management before 10 pm everyday

If you wish to have a floating breakfast at sunrise, please order 10 hours in advance .

Availble from 7:00 Am to 10:30 Am

IN VILLA DINNING

As our guest, enjoy an exclusive dining experience served in the privacy of your villa garden or by the pool. We served from 10:30 am - 22:00 pm. A private chef is available when it's time for a BBQ. We'll take care of all the grilled delights and ensure the food is cooked to perfection in your villa. Terms and Conditions: A 6-hour advance booking is required.

LAUNDRY SERVICE

Laundry, dry-cleaning and pressing are available for day to day delivery, or express delivery.

Please fill out the laundry slip, sign it, and leave it with your laundry bag inside your room. The laundry service will not proceed without your signature.

MEDICAL ATTENTION

A doctor is on 24 hours a day, and can be obtained by calling Reception. The Reception will also advise you to nearest pharmacy.

CHECK IN/CHECK OUT TIME

Check in time: After 14:00

Check out time: Before 12:00

Subject to hotel availability. There is a 100% charge for early check-in before 10:00 or late check out after 18:00. Should you like to extend the check-out time, the Reception is pleased to provide you with assistance.

CREDIT CARDS

Visa, Master, JBC are all accepted in villas

CURRENCY

Vietnamese currency is Dong (VND). Currency exchange is available at Reception. Please note that Dong cannot be exchanged to foreign currency in accordance with the State Bank rules.

KEYCARD

Please keep your keycard safe. Upon departure please remember to return the keycard to Reception. It will cost 150.000 VND for each lost keycard.

INSTALLATIONS

Our staff who all come from the neighboring local villages always welcome you with a sincere and open-hearted demeanor that will make you feel like not only a guest, but also a friend. They did not have professional studying in hospitality or foreign languages prior to working at Cometa Villa. A few of them just can speak basic conversational English. In case you have any difficulties when exchanging with them during the stay, please ask our Villa management who speak English or Spanish, for help.

DO NOT DISTURB SIGN

Please hang the 'Do Not Disturb' sign on the exterior door - handle of your room, or press the 'Do Not Disturb' button inside your room.

Should you wish not to be disturbed by the telephone, please contact Reception.

MINI BAR

The mini bar contains a selection of beverages, and snack. Any consumed items will be charged to your Villa account on the day of departure. For refill service, please call Reception.

Complimentary: 2 bottles of water daily

SPA TREATMENT

Villa Massage make you feel the relaxation by Massage at the Villa! As you'd expect, no private villa experience would be complete without a touch of serious pampering. Whether you've got serious knots to work out or just need some time to relax. A massage in your own villa is the ultimate luxury that you can enjoy the treatments from the comfort of your very own private villa - either poolside or from the comfort of your bedroom or living room. Feel relax and find your new energy and vitality by choose the massage treatments.

TELEVISION

Television is not equipped in any of our villa in order to create a sense of relaxation and respite for our guests to enjoy a quiet atmosphere at the villa and at the same time encourage them to spend time visiting and exploring the amazing landscape in Ninh Binh.

POOL

The pool depth is 1.5m. If you accompany children, please make sure they have swimming floats on and ensure their safety. The villa is not responsible for any accidents caused by unattended children.

BICYCLES

We provide complimentary bicycles for all our staying guests, please arrange a reception at least 30 minutes in advance.

ROOM SAFE

A personal in room safe is installed in your closet. Please keep your valuable in the safe, the management will not be held responsible for any lose of valuables. Please check the safe carefully upon check out in order not to leave any belonging behind.

INTERNAL REGULATION

All guest at the Cometa villas is kindly requested to comply with the law of Vietnam. As we would like to make sure that your stay is comfortable and enjoyable at any time, you are kindly requested to assist us and follow the internal regulations as follow.

1. All guest and visitors who would like to stay over-night are requested to register at Reception with their passport or Identity card. Visitor to guests are allowed to stay in the room until 20:00 with the approval of the Reception, hereafter visitors can be appointed guardian.
2. Please do not add other person without hotel consented or bring equipment and utensils from one room to another. You will be charged for any loss or damage to

the hotel's property caused by you or by your guest according to the hotel facilities price list.

3. Do not bring weapons, explosives, flammables, poisons, pet, fresh food, strong odors or items prohibited by Vietnamese law.
4. For your safety and other people, please do not smoke inside the room, nor empty ashtray into waste - basket. Ensure that electrical appliances are turned off after use and be very cautious with matches or candles.
5. For your safety and for your safety of others, please do not smoke in the room, nor empty ashtray into wastebasket. Ensure that electrical appliances are turned off after use, and be very cautious with matches or candles.

Your cooperation is highly appreciated and we wish you have a pleasant stay with us!